DiamondCare

Controlled Drug
Management
Made Easy

MODEUS® | Innovative eHealth

DiamondCare

Streamline your
workflows

◤ What is DiamondCare?

DiamondCare is a controlled drug management platform, specifically designed for aged care facilities. The cloud platform eliminates the hassle of writing in paper-based registers, saving time spent on administrative tasks while improving register accuracy.

DiamondCare goes far beyond the value of a traditional drug register with advanced features that support improved compliance, drug safety and reduce the potential for fraudulent behaviour.

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◤ The DiamondCare Value Proposition

Governance

Through improved visibility, alerting, monitoring and reporting, facilitating the reduction of controlled drug diversion and misappropriation.

Compliance

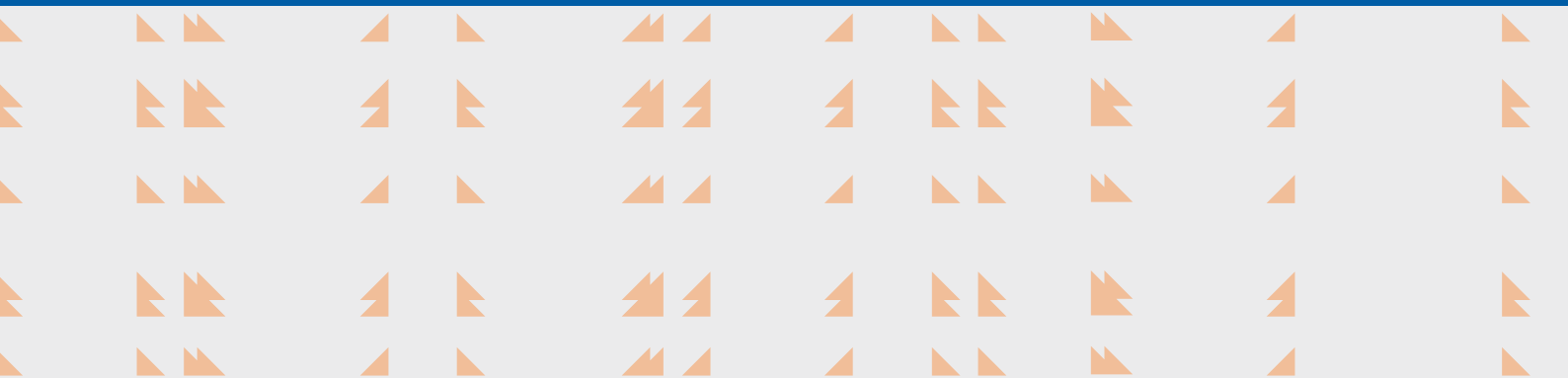Through the enforcement of precise & consistent procedures to ensure regulatory obligations are met.

Efficiency

Through streamlining and automation of administrative tasks.

Accuracy

Through integration with pharmacy medication ordering and elimination of manual errors.

Minimise the risk of drug diversion

Governance, Regulatory Compliance & Safety

DiamondCare is compliant with controlled drug regulations and provides a number of intelligent functions to assist with medication governance, improving controlled drug safety and reducing medication discrepancies, misappropriation or fraud.

System capabilities include:

- Role-based security helps reduce the occurrence of fraudulent activity
- Granular reporting and real-time medication discrepancy alerting supports improved investigative processes
- Customisable settings facilitate compliance with jurisdictional regulatory requirements

Reliability, Security & Privacy

The DiamondCare platform is hosted in Tier 1 data centres within Australia, providing the highest levels of performance and reliability.

To strengthen security and ensure privacy, DiamondCare maintains encryption of data both at rest and in transit whilst offering features such as two-factor authentication, 24x7 monitoring + alerting and disaster recovery capability that includes real-time replication to a secondary hosting site.
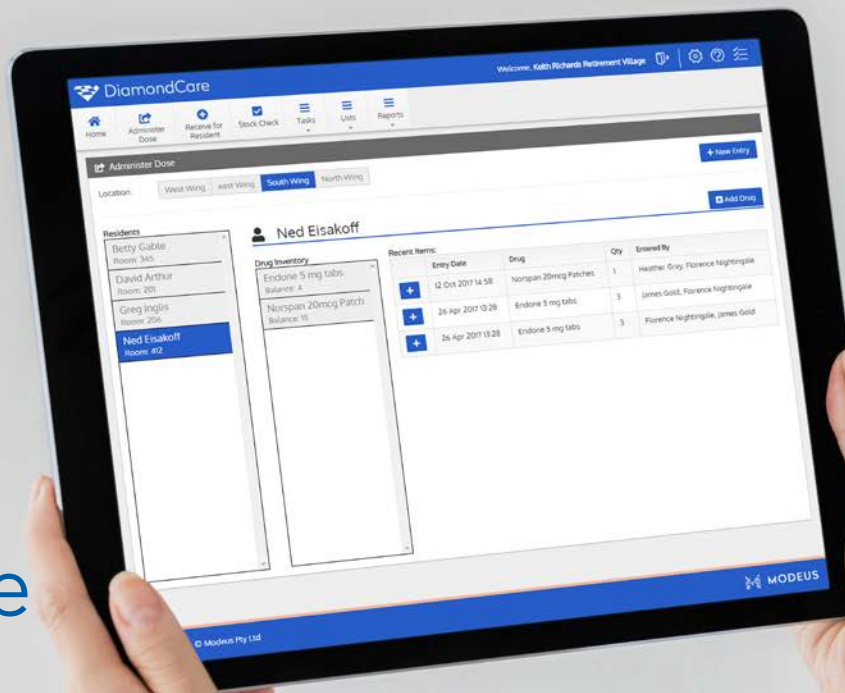
DiamondCare

Reduce operational costs

◤ Register Accuracy & Operational Efficiencies

DiamondCare provides a range of functions that automate administrative tasks. Integration with pharmacy medication ordering significantly reduces the potential for errors while streamlined resident dosing and stock checks will save nurses valuable time and effort.

Intuitive Design

Simple to Learn. Easy to Use.

Change can be daunting, especially when it involves learning new software.

Through close collaboration with aged care facilities, the DiamondCare user interface has been refined to incorporate familiar terminology and workflows within a simple design that naturally guides users through various functions. This approach helps users become proficient very quickly while providing an exceptional user experience.

◣ Comprehensive Training & Full Customer Support

Modeus is committed to providing outstanding training and customer support. Our team has the knowledge and expertise to train and support all users of the system.

Training

Modeus offers both on-site and remote training. Training material and documentation is provided.

Support

Modeus provides exceptional support governed by SLA response and resolution targets.

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